# 4. Poste Italiane Group Financial statements for the year ended 31 December 2020

# 4.1 Consolidated financial statements

#### **Consolidated statement of financial position**

Assets (€m)	Notes	31 December 2020	of which related parties	31 December 2019	of which related parties
Non-current assets					
Property, plant and equipment	[A1]	2,134	-	2,015	-
Investment property	[A2]	31	-	44	-
Intangible assets	[A3]	755	-	648	-
Right-of-use assets	[A4]	1,200	-	1,254	-
Investments accounted for using the equity method	[A5]	615	615	617	617
Financial assets	[A6]	217,877	3,879	194,207	4,522
Trade receivables	[A8]	2	-	5	-
Deferred tax assets	[C13]	1,123	-	1,199	-
Other receivables and assets	[A9]	3,868	2	3,729	1
Technical provisions attributable to reinsurers		54	-	58	-
Total		227,659		203,776	
Current assets					
Inventories	[A7]	165	-	140	-
Trade receivables	[A8]	2,373	582	2,166	664
Current tax assets	[C13]	187	-	52	-
Other receivables and assets	[A9]	1,060	3	938	2
Financial assets	[A6]	30,006	7,617	23,569	7,220
Cash and deposits attributable to BancoPosta	[A10]	6,391	-	4,303	-
Cash and cash equivalents	[A11]	4,516	1,992	2,149	495
Total		44,698		33,317	
Total assets		272,357		237,093	

Financial statements of Poste Italiane at 31 December 2020 4. Poste Italiane Group Financial statements for the year ended 31 December 2020

Liabilities and equity	Notes	31 December 2020	of which related parties	31 December 2019	of which related parties
Equity					
Share capital	[B2]	1,306	-	1,306	-
Reserves	[B4]	3,909	-	2,646	-
Treasury shares		(40)	-	(40)	-
Retained earnings		6,327	-	5,786	-
Total equity attributable to owners of the Parent		11,502		9,698	
Equity attributable to non-controlling interests		5	-	0	-
Total		11,507		9,698	
Non-current liabilities					
Technical provisions for insurance business	[B5]	153,794	-	140,261	-
Provisions for risks and charges	[B6]	625	59	501	58
Employee termination benefits	[B7]	1,030	-	1,135	-
Financial liabilities	[B8]	18,366	241	13,964	132
Deferred tax liabilities	[C13]	1,229	-	887	-
Other liabilities	[B10]	1,576	-	1,525	-
Total		176,620		158,273	
Current liabilities					
Provisions for risks and charges	[B6]	771	13	717	12
Trade payables	[B9]	1,837	56	1,627	98
Current tax liabilities	[C13]	13	-	274	-
Other liabilities	[B10]	1,745	74	2,110	74
Financial liabilities	[B8]	79,864	4,373	64,394	4,820
Total		84,230		69,122	
Total liabilities and equity		272,357		237,093	

# Consolidated statement of profit or loss

(€m)	Notes	FY 2020	of which related parties	FY 2019	of which related parties
Revenue from Mail, Parcels and other	[C1]	3,201	400	3,492	498
Revenue from Payments and Mobile	[C2]	737	48	664	59
Net revenue from Financial Services	[C3]	4,945	2,017	5,134	1,993
Revenue from Financial Services		5,151	2,022	5,213	1,998
Expenses from financial activities		(206)	(5)	(79)	(5)
Revenue from Insurance Services after changes in technical provisions and other claim expenses	[C4]	1,643	15	1,669	16
Insurance premium revenue		16,865	-	17,913	-
Income from insurance activities		4,065	15	5,478	16
Change in technical provisions for insurance business and other claim expenses		(18,767)	-	(21,463)	-
Expenses from insurance activities		(520)	-	(259)	-
Net operating revenue		10,526		10,959	
Cost of goods and services	[C5]	2,523	159	2,287	169
Personnel expenses	[C6]	5,638	75	5,896	50
Depreciation, amortisation and impairments	[C7]	700	-	774	-
Capitalised costs and expenses	[C8]	(37)	-	(31)	-
Other operating costs	[C9]	103	3	200	3
Impairment losses/(reversals of impairment losses) on debt instruments, receivables and other assets	[C10]	75	2	59	-
Operating profit/(loss)		1,524		1,774	
Finance costs	[C11]	75	3	73	2
Finance income	[C11]	123	-	105	-
Impairment losses/(reversals of impairment losses) on financial assets	[C12]	1	-	46	-
of which, non-recurring costs/(income)		-		46	
Profit/(Loss) on investments accounted for using the equity method	[A5]	5	-	112	-
of which, non-recurring income (costs)		-		88	
Profit/(Loss) before tax		1,576		1,872	
Income tax expense	[C13]	370	-	530	-
of which, non-recurring costs/(income)		(96)		-	
Net profit for the year		1,206		1,342	
of which attributable to owners of the Parent		1,207		1,342	
of which attributable to non-controlling interests		(1)		-	
Earnings per share	[B1]	0.927		1.032	
Diluted earnings per share		0.927		1.032	

# Consolidated statement of comprehensive income

(€m)	Notes	FY 2020	FY 2019
Profit/(Loss) for the year		1,206	1,342
Items to be reclassified in the Statement of profit or loss for the year			
FVOCI debt instruments			
Increase/(decrease) in fair value during the year	[tab. B4]	2,016	1,767
Transfers to profit or loss	[tab. B4]	(263)	(244)
Increase/(decrease) for expected losses		7	(2)
Cash flow hedges			
Increase/(decrease) in fair value during the year	[tab. B4]	(28)	95
Transfers to profit or loss	[tab. B4]	5	(59)
Taxation of items recognised directly in, or transferred from, equity to be reclassified in the Statement of profit or loss for the year		(495)	(445)
Share of after-tax comprehensive income/(loss) of investees accounted for using equity method		-	(1)
Items not to be reclassified in the Statement of profit or loss for the year			
FVOCI equity instruments			
Increase/(decrease) in fair value during the period		17	1
Transfers to equity		-	-
Actuarial gains /(losses) on employee termination benefits	[tab. B7]	(5)	(70)
Taxation of items recognised directly in, or transferred from, equity not to be reclassified in the Statement of profit or loss for the year		1	20
Share of after-tax comprehensive income/(loss) of investees accounted for using equity method		-	-
Total other comprehensive income		1,255	1,062
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		2,461	2,404
of which attributable to owners of the Parent		2,462	2,404
of which attributable to non-controlling interests		(1)	-

# Consolidated statement of changes in equity

							Equity					
	Share capital	Treasury			Re	serves			Retained earnings	Total equity attributable	Equity attributable	Total equity
(€m)	сарна	shares	Legal reserve	BancoPosta RFC reserve	Fair value reserve	Cash flow hedge reserve	Reserve for investees accounted for using equity method	Incentive plans reserve	earnings	to owners of the Parent	to non- controlling interests	
Balance at 1 January 2019	1,306	-	299	1,210	(69)	89	2	-	5,268	8,105	-	8,105
Total comprehensive income for the year	-	-	-	-	1,087	26	(1)	-	1,292	2,404	-	2,404
Incentive plans	-	-	-	-	-	-	-	2	-	2	-	2
Dividends paid	-	-	-	-	-	-	-	-	(574)	(574)	-	(574)
Interim dividend	-	-	-	-	-	-	-	-	(200)	(200)	-	(200)
Other changes	-	(40)	-	-	-	-	1	-	-	(39)	-	(39)
Balance at 31 December 2019	1,306	(40)	299	1,210	1,018	115	2	2	5,786	9,698	-	9,698
Total comprehensive income for the year	-	-	-	-	1,276	(17)	-	-	1,203*	2,462	(1)	2,461
Dividends paid	-	-	-	-	-	-	-	-	(402)	(402)	-	(402)
Interim dividend	-	-	-	-	-	-	-	-	(211)	(211)	-	(211)
Transactions with minority shareholders	-	-	-	-	-	-	-	-	(49)	(49)	-	(49)
Incentive plans	-	-	-	-	-	-	-	4	-	4	-	4
Change in scope of consolidation	-	-	-	-	-	-	-	-	-	-	6	6
Balance at 31 December 2020	1,306	(40)	299	1,210	2,294	98	2	6	6,327	11,502	5	11,507

\* This item includes profit for the year (Group portion) of €1,207 million and actuarial losses on provisions for employee termination benefits of €4 million, after the related current and deferred taxation.

### **Consolidated statement of cash flows**

Cash and cash equivalents at beginning of year		2,149	3,195
Profit/(Loss) before tax		1,576	1,872
Depreciation, amortisation and impairments	[tab. C7]	700	774
Goodwill impairment	[tab. A3]	-	-
Net provisions for risks and charges	[tab. B6]	566	394
Use of provisions for risks and charges	[tab. B6]	(388)	(696)
Provisions for employee termination benefits	[tab. B7]	2	()
Employee termination benefits	[tab. B7]	(120)	(140)
(Gains)/Losses on disposals	[(0.01.01]	(123)	1
Impairment losses/(reversals of impairment losses) on financial assets	[tab. C12]	(2)	46
(Dividends)	[tab. C11.1]		
Dividends received	[[ab. 011.1]		
	[tob_C11_1]		(7)
(Finance income realised)	[tab. C11.1]	(1)	(7)
(Finance income in form of interest)	[tab. C11.1]	(108)	(94)
Interest received		112	95
Interest expense and other finance costs	[tab. C11.2]	62	68
Interest paid		(28)	(23)
Losses and impairment losses/(reversals of impairment losses) on receivables	[tab. C10]	61	62
Income tax paid	[tab. C13.3]	(823)	(252)
Other changes		7	(104)
Cash flow generated by operating activities before movements in working capital	[a]	1,616	1,997
Movements in working capital:			
(Increase)/decrease in Inventories	[tab. A7]	(26)	(4)
(Increase)/decrease in Trade receivables		(262)	(40)
(Increase)/decrease in Other receivables and assets		(162)	(16)
Increase/(decrease) in Trade payables		209	43
Increase/(decrease) in Other liabilities		(436)	(197)
Cash flow generated by /(used in) movements in working capital	[b]	(677)	(214)
Increase/(decrease) in liabilities attributable to financial activities, payments, cards and acquiring and insurance		14,469	7,980
Net cash generated by/(used for) financial assets attributable to financial activities, payments, cards and acquiring and insurance		(15,961)	(10.904)
Net cash generated by/(used for) financial assets attributable to financial activities, payments, cards and acquiring and insurance (Increase)/decrease in cash and deposits attributable to BancoPosta	[tab, A10]	(15,961)	(10,904)
(Increase)/decrease in cash and deposits attributable to BancoPosta	[tab. A10]	(2,088)	(984)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business	[tab. A10]	(2,088) 7,813	(984) 7,456
(Increase)/decrease in cash and deposits attributable to BancoPosta		(2,088) 7,813 (3,255)	(984) 7,456 (4,211)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance	[c]	(2,088) 7,813 (3,255) <b>978</b>	(984) 7,456 (4,211) (663)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards		(2,088) 7,813 (3,255) <b>978</b> <b>1,917</b>	(984) 7,456 (4,211)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance	[c]	(2,088) 7,813 (3,255) <b>978</b>	(984) 7,456 (4,211) (663)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities	[c]	(2,088) 7,813 (3,255) <b>978</b> <b>1,917</b>	(984) 7,456 (4,211) (663) 1,120
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions	[c]	(2,088) 7,813 (3,255) <b>978</b> <b>1,917</b>	(984) 7,456 (4,211) (663) 1,120
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions Investing activities:	[c] [d]=[a+b+c]	(2,088) 7,813 (3,255) 978 1,917 (39)	(984) 7,456 (4,211) (663) 1,120 248
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions Investing activities: Property, plant and equipment	[c] [d]=[a+b+c] [tab. A1]	(2,088) 7,813 (3,255) 978 1,917 (39) (300)	(984) 7,456 (4,211) (663) 1,120 248 (391)
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property	[c] [d]=[a+b+c] [tab. A1] [tab. A2]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1)
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets	[c] [d]=[a+b+c] [tab. A1] [tab. A2]	(2,088) 7,813 (3,255) <b>978</b> <b>1,917</b> ( <b>39</b> ) (300) (1) (379)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342)
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Investments	[c] [d]=[a+b+c] [tab. A1] [tab. A2]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15)
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(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Other financial assets     Other financial assets     Property, plant and equipment     Investments     Other financial assets     Property     Intangible assets     Property, plant and equipment, investment property, intangible assets and assets held for sale	[c] [d]=[a+b+c] [tab. A1] [tab. A2]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (35) (35)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) 4
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets	[d]=[a+b+c] [d]=[a+b+c] [tab. A1] [tab. A2] [tab. A3] [tab. A3] [tab. A3]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (35) (1) (35)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) 4 1 29
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Net cash flow from /(for) investing activities	[c] [d]=[a+b+c] [tab. A1] [tab. A2]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (35) (1) (35) (1) (35) (1) (3) (1) (3) (1) (1) (3) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) 
(Increase)/decrease in cash and deposits attributable to BancoPosta     Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Net cash flow from /(for) investing activities     - of which related party transactions	(d)=[a+b+c] [d]=[a+b+c] [tab. A1] [tab. A2] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3
(Increase)/decrease in cash and deposits attributable to BancoPosta      Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intancial assets     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Protects flow from /(for) investing activities     - of which related party transactions     Proceeds from/(Repayments of) long-term borrowings	[d]=[a+b+c] [d]=[a+b+c] [tab. A1] [tab. A2] [tab. A3] [tab. A3] [tab. A3]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (35) (1) (35) (1) (35) (1) (3) (1) (3) (1) (1) (3) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets <b>Net cash flow from /(for) investing activities</b> - of which related party transactions Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets <b>Property, plant and equipment, investment property, intangible assets and assets held for sale</b> Investments Other financial assets <b>Property, plant and equipment, investing activities</b> - of which related party transactions <b>Proceeds from/(Repayments of) long-term borrowings</b> (Increase)/decrease in loans and receivables	Image: Constraint of the sector of the se	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (379) (1) (35) (379) (1) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (379) (1) (35) (379)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 573 -
(Increase)/decrease in cash and deposits attributable to BancoPosta      Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Property, plant and equipment, investing activities     - of which related party transactions     Proceeds from/(Repayments of) long-term borrowings     (Increase)/decrease in loans and receivables	(d)=[a+b+c] [d]=[a+b+c] [tab. A1] [tab. A2] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3] [tab. A3]	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (379) (1) (379) (3	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 573 573 (1,193)
(Increase)/decrease in cash and deposits attributable to BancoPosta      Increase/(decrease) in net technical provisions for insurance business     (Income)/Expense and other non-cash components     Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance     Net cash flow from /(for) operating activities     - of which related party transactions     Investing activities:     Property, plant and equipment     Investment property     Intangible assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Disposals:     Property, plant and equipment, investment property, intangible assets and assets held for sale     Investments     Other financial assets     Net cash flow from /(for) investing activities     - of which related party transactions     Proceeds from/(Repayments of) long-term borrowings     (Increase)/decrease in loans and receivables     Increase/(decrease) in short-term borrowings	I I   I <td>(2,088) 7,813 (3,255) 978 (3,257) (39) (300) (379) (1) (379) (1) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (1) (379)</td> <td>(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 3 573 (1,193) (40)</td>	(2,088) 7,813 (3,255) 978 (3,257) (39) (300) (379) (1) (379) (1) (379) (1) (35) (379) (1) (35) (379) (1) (35) (379) (1) (379)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 3 573 (1,193) (40)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets <b>Net cash flow from /(for) investing activities</b> - of which related party transactions Proceeds from/(Repayments of) long-term borrowings (Increase/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid	Image: Constraint of the sector of the se	(2,088) 7,813 (3,255) 978 (3,257) (39) (30) (30) (1) (379) (1) (379) (1) (379) (1) (379) (379) (1) (379) (379) (1) (379)	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 573 573 (1,193)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Net cash flow from /(for) investing activities - of which related party transactions Proceeds from/(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders	I I   I <td>(2,088) 7,813 (3,255) 978 (3,255) (397) (397) (397) (379) (11) (379) (11) (379) (11) (379) (11) (35) (379) (11) (35) (37) (37) (37) (37) (37) (37) (37) (37</td> <td>(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 573 (1,193) (40) (774)</td>	(2,088) 7,813 (3,255) 978 (3,255) (397) (397) (397) (379) (11) (379) (11) (379) (11) (379) (11) (35) (379) (11) (35) (37) (37) (37) (37) (37) (37) (37) (37	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 573 (1,193) (40) (774)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Proceeds from /(for) investing activities - of which related party transactions Proceeds from /(for) investing activities - of which related party transactions Proceeds from /(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders <b>Net cash flow from /(for) financing activities and shareholder transactions</b>	I I   I <td>(2,088) 7,813 (3,255) 978 (39) (300) (1) (379) (1) (379) (1) (379) (1) (379) (1) (35) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3</td> <td>(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 (1,193) (40) (774) - (1,434)</td>	(2,088) 7,813 (3,255) 978 (39) (300) (1) (379) (1) (379) (1) (379) (1) (379) (1) (35) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 (1,193) (40) (774) - (1,434)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Net cash flow from /(for) investing activities - of which related party transactions Proceeds from/(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders	I I   I <td>(2,088) 7,813 (3,255) 978 (3,255) (397) (397) (397) (379) (11) (379) (11) (379) (11) (379) (11) (35) (379) (11) (35) (37) (37) (37) (37) (37) (37) (37) (37</td> <td>(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 573 (1,193) (40) (774)</td>	(2,088) 7,813 (3,255) 978 (3,255) (397) (397) (397) (379) (11) (379) (11) (379) (11) (379) (11) (35) (379) (11) (35) (37) (37) (37) (37) (37) (37) (37) (37	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 573 (1,193) (40) (774)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Proceeds from /(for) investing activities - of which related party transactions Proceeds from /(for) investing activities - of which related party transactions Proceeds from /(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders <b>Net cash flow from /(for) financing activities and shareholder transactions</b>	I I   I <td>(2,088) 7,813 (3,255) 978 (39) (300) (1) (379) (1) (379) (1) (379) (1) (379) (1) (35) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3</td> <td>(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 (1,193) (40) (774) - (1,434)</td>	(2,088) 7,813 (3,255) 978 (39) (300) (1) (379) (1) (379) (1) (379) (1) (379) (1) (35) (3) (3) (3) (3) (3) (3) (3) (3) (3) (3	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 3 573 (1,193) (40) (774) - (1,434)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Proceeds, form/(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase)/decrease in in short-term borrowings (Increase)/decrease in in short-term borrowings (Increase)/decrease in in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders <b>Net cash flow from/(for) financing activities and shareholder transactions</b> - of which related party transactions	(d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (tab. A1) (b)   (tab. A2) (a)   (tab. A3) (a)   (tab. B3.4) (a)	(2,088) 7,813 (3,255) 978 (39) (300) (1) (379) (1) (379) (1) (379) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (35) (1) (3) (1) (3) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) 4 1 29 (732) 3 3 573 3 573 3 (1,193) (40) (774) - (1,434) (492)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance Net cash flow from /(for) operating activities - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Proceeds from/(Fepayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other ransactions with minority shareholders Net cash flow from/(for) financing activities and shareholder transactions - of which related party transactions Net cash flow from/(for) financing activities and shareholder transactions - of which related party transactions Net increase/(decrease) in cash	(d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (tab. A3) (a)   (tab. B3.4) (a)	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (35) (35) (1) (35) (35) (35) (35) (35) (35) (35) (35	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 573 3 573 3 573 (1,193) (40) (774) (1,434) (492) (1,046)
(Increase)/decrease in cash and deposits attributable to BancoPosta Increase/(decrease) in net technical provisions for insurance business (Income)/Expense and other non-cash components <b>Cash generated by/(used for) financial assets/liabilities attributable to financial activities, payments, cards and acquiring and insurance</b> <b>Net cash flow from /(for) operating activities</b> - of which related party transactions Investing activities: Property, plant and equipment Investment property Intangible assets Investment property Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets Disposals: Property, plant and equipment, investment property, intangible assets and assets held for sale Investments Other financial assets <b>Net cash flow from /(for) investing activities</b> - of which related party transactions Proceeds from/(Repayments of) long-term borrowings (Increase)/decrease in loans and receivables Increase/(decrease) in short-term borrowings (Purchase)/sale of treasury shares Dividends paid Other transactions with minority shareholders <b>Net cash flow from/(for) financing activities and shareholder transactions</b> - of which related party transactions <b>Net cash flow from/(for) financing activities and shareholder transactions</b> <b>Net cash flow from/(for) financing activities and shareholder transactions</b> <b>Net increase/(decrease) in cash</b>	(d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (d)=(a+b+c) (a)   (tab. A3) (a)   (tab. A1) (a)   (tab. A1) (a)	(2,088) 7,813 (3,255) 978 1,917 (39) (300) (1) (379) (1) (379) (1) (379) (1) (35) (35) (35) (35) (35) (35) (35) (35	(984) 7,456 (4,211) (663) 1,120 248 (391) (1) (342) (15) (17) (17) (17) 4 1 29 (732) 3 573 3 573 - (1,193) (40) (774) (40) (774) (492) (1,046) 2,149